

2016 Annual Report



MOSAIC
FAMILY SERVICES

Opening Remarks

Dear Friends,

In 2016, Mosaic Family Services celebrated 23 years of changing lives in North Texas. Both the number and diversity of our clients have increased in recent years. We are proud to say this diversity is reflected in our staff, which is fluent in more than 30 languages.

Mosaic remains dedicated to providing comprehensive social services and educational programs specialized for refugee and immigrant communities. The need for our services is greater than ever before, as we help individuals and families navigate new lives in uncertain times.

As we look to the future, we are determined to continue this legacy of care. With your support, we will remain a safe haven for those in need.

Warmest Regards,

A handwritten signature in black ink, appearing to read "Walter Nguyen", written in a cursive style.

Dr. Walter Nguyen
Executive Director

MOSAIC IS A SAFE HAVEN
FOR SURVIVORS OF
HUMAN RIGHTS ABUSES,
INCLUDING REFUGEES AND
SURVIVORS OF HUMAN
TRAFFICKING AND
DOMESTIC VIOLENCE.

WHAT WE DO

Our mission is to support, educate, and empower the individuals and families of the multicultural communities in North Texas. For 23 years, we have impacted thousands of lives and empowered survivors of human rights abuses to become self-sufficient by creating access to opportunities.

OUR CLIENTS' NEEDS ARE MET IN ONE SAFE PLACE:



SHELTER



CASE MANAGEMENT



LEGAL REPRESENTATION



COUNSELING



COMMUNITY EDUCATION

Our Impact – Client Advocacy

- 703** Individuals & their families received legal assistance
- 721** Refugees received access to health care services, which are often denied or unavailable in their home countries
- 516** Victims of domestic violence and their families received intensive case management
- 300** Survivors found hope & healing through counseling
- 346** Women & children fled abusive relationships against incredible odds and sought safety at Mosaic House
- 188** Children received children's advocacy services
- 40** Trafficked persons found freedom at Mosaic

Our Impact - Community Education

- 3,836** Individuals reached through anti-trafficking outreach
- 12,670** Outreach materials distributed across North Texas
- 7,410** Students and their families received life skills training and education on substance abuse prevention
- 2,579** Professionals trained on the issue of human trafficking and assisted with trafficking prevention resources
- 12** New coalition members added to the North Texas Coalition Against Human Trafficking

We reached more than **ten million** individuals through radio and television broadcast in 2016



OUR CLIENTS COME FROM ALL OVER THE WORLD

In 2016, we served more than 11,000 individuals & families fleeing from violence. We reached survivors from 53 countries, invested in lasting partnerships, and helped more people become self-sufficient than ever before.

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Vice President, Bank of Texas

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Consultant, Publicist Hawkeye

MELISSA GREEN

Sales Consultant, Schyver Medical LLC

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Area Director of Nurses & Case Management, Novel Home Health

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Marketing Consultant, Flagship Marketing

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Physical Therapist, Epic Pediatrics

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Community Volunteer

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Executive Director, Vickery Meadow Youth Development Foundation

Leadership

DR. WALTER NGUYEN, *Executive Director*

BILL BERNSTEIN, *Deputy Director*

MIRJANA OMERAGIC, *Director of Multicultural Family Violence Services*

SULAN CHANG, *Assistant Director of Family Violence and Human Trafficking Services*

LE TA, *Development Director*

VISHTI MAHARAJ, *Finance Manager*

KIM-CUONG THAN, *Multicultural Youth Substance Abuse Prevention Program Director*

MEIJKEN WESTENSKOW, *Legal Program Director*

JYOTI JOHN, *Shelter Director*

CLAUDIA OSPINA, *Counseling Program Director*

KRISTEN RUHNKE, *Human Trafficking Outreach Coordinator*



VOLUNTEERS

475 Volunteers contributed over 4,383 service hours, resulting in more than \$91,288 in-kind dollars.

7th Annual Gala

The Mosaic gala is an annual celebration of the work we've accomplished and the people who make that work possible. On October 20, 2016, nearly 350 guests gathered to celebrate the resiliency of survivors of human trafficking and domestic violence.

Thank you to Co-Chairs Melissa Green and Elizabeth Weathersby and Honorary Chair Lana Byrne!

The 7th Annual Gala was Mosaic's most successful event yet raising over \$155,000!

7th Annual Gala



Councilmember Jennifer Staubach
Gates, recipient of the 2016
Champion of Human Rights Award

Joined by emcee Steve Kemble, party goers received cocktails, dinner by Stock & Barrel, amazing swag bags, and live entertainment by DJ Lamont Carlis.

Party guests also bid on fabulous silent auction items and participated in raffle drawings and casino games.

Gala Pre Party

On Tuesday, September 20, Mosaic welcomed more than 75 attendees to the Gala Pre Party at Abi Ferrin and Kendra Scott in West Village.

Partygoers arrived and enjoyed cocktails and delicious bites donated by CRU. DJ Lamont Carlis provided a cool vibe as attendees perused fall fashions designed by Abi Ferrin and sparkling accessories at nearby Kendra Scott, with a percentage of proceeds benefiting Mosaic Family Services.



Special thanks to Abi Ferrin, Kendra Scott, Park Place, Mary Kay, Bob Manzano, Tina Witkoff & Cru

Dancing for Human Rights

On April 29, 2016, a professional showcase of dancers presented a spectacular show and raised more than \$20,000 in support of our clients.

North Texas Giving Day

On September 22, 2016, thousands of North Texans came together to raise millions of dollars for the nonprofit organizations that are changing lives in our community.

Mosaic Family Services received \$4,536.37 on this day of giving.



Summer Camp



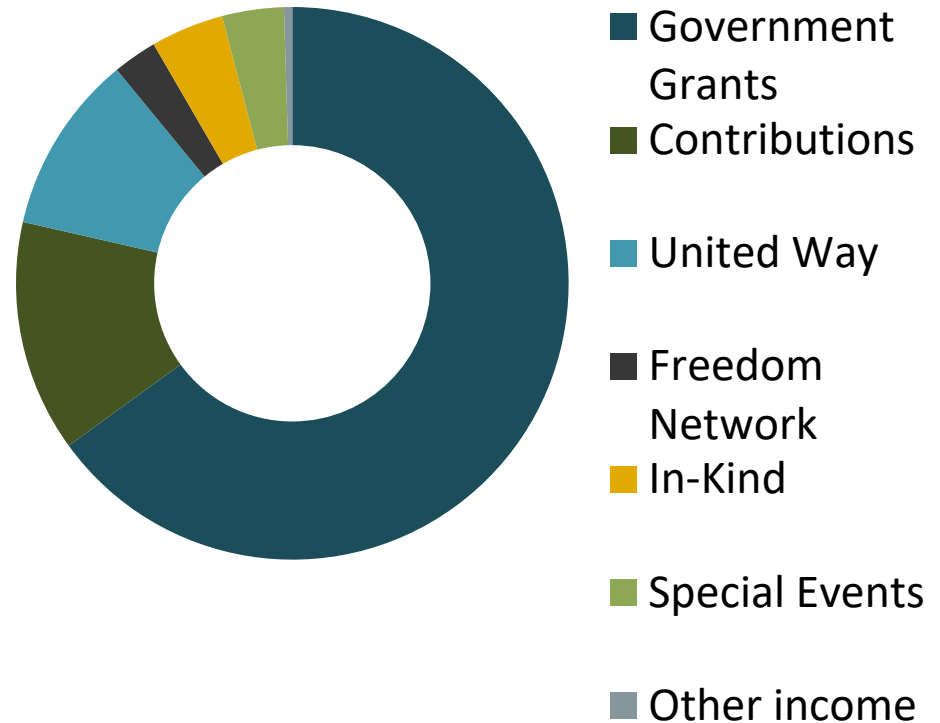
Summer learning is critical to continued development. Your support provided a 12-week summer camp program filled with educational activities, support groups, and field trips.

Special thanks to the North Texas Food Bank and Texas Hunger Initiative for providing nutritional meals for each child.

Our Financials

REVENUE

Government Grants	\$2,295,069
Contributions	\$479,099
United Way	\$370,175
Freedom Network*	\$91,138
In-Kind	\$150,958
Special Events	\$127,310
Other Income	\$17,129
Total	\$3,530,878



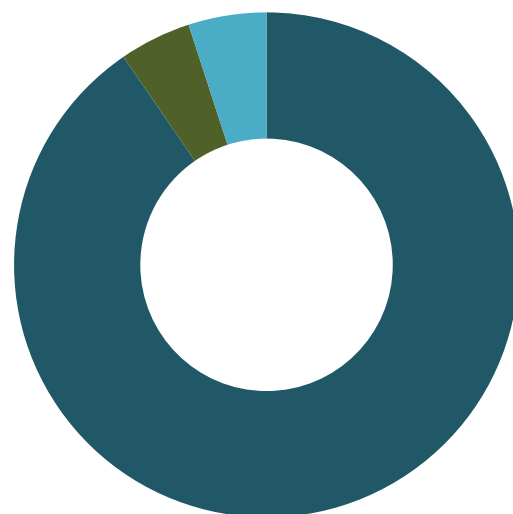
* Mosaic is the fiscal agent for The Freedom Network

Our Financials

EXPENSES

Program Services	\$3,456,884
Management /General	\$175,954
Fundraising	\$191,035
Total	\$3,823,873

Due to the timing of grant funding,
some expenses from FY16 are reimbursed in FY17



■ ProgramServices

■ Management and
General

■ Fundraising

90 CENTS OF EVERY DOLLAR SPENT IN 2016
WENT DIRECTLY TO PROGRAM SERVICES.

Our Supporters



Our warmest thanks to our extraordinary supporters for helping thousands of survivors rebuild their lives free from violence, exploitation and oppression. You make our work possible.

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THANK YOU

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