

# 2015

ANNUAL REPORT



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# OPENING REMARKS

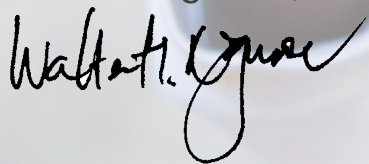
Dear Friends,

In 2015, we strengthened our partnerships, expanded our programs, and celebrated 22 years of changing lives in North Texas.

By believing in the idea that freedom is a human right, our team worked strategically to better serve our clients. As a result, thousands of people were able to access our services in more than 27 languages and build new lives full of hope and opportunities. 2015 was a tremendous success; we're embarking on an exciting journey and, we can't wait to show you the things we have planned.

Please take a few minutes to celebrate our achievements. Our work would not be possible without you.

Warm regards,



Walter Nguyen, Ph.D.  
Executive Director

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“

THANK YOU FOR CARING ABOUT ME AND  
SUPPORTING ME. YOU GAVE ME ENCOURAGEMENT  
AND HOPE IN MY MOST DIFFICULT TIME. THERE  
ARE NO WORDS TO SHOW MY APPRECIATION.

”

-SURVIVOR OF HUMAN TRAFFICKING

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# OUR WORK

Our mission is to **support**, **educate** and **empower** the individuals and families of the multicultural communities in North Texas. For 22 years, we have impacted thousands of lives and empowered survivors of human rights abuses to become self-sufficient by creating access to opportunities. Our goal is to increase client safety, improve access to health care services, and promote knowledge of community resources.

## SERVICES INCLUDE:



### SHELTER

Mosaic House is a safe haven to hundreds of women & children fleeing domestic violence and human trafficking.



### LEGAL REPRESENTATION

Staff attorneys help survivors access justice by providing representation for custody, child support, divorce and immigration matters.



### CLIENT ADVOCACY

Advocates work with clients in their native languages, helping them access vital support services and resources within the community.



### COUNSELING

Survivors of trauma find hope and healing through counseling, play therapy, art therapy and support groups.



### COMMUNITY EDUCATION

To build healthier, stronger families & communities, we provide education on issues that impact North Texas, including human trafficking, domestic violence, life skills for youth substance abuse prevention and more.

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MOSAIC IS A SAFE HAVEN FOR  
SURVIVORS OF HUMAN RIGHTS ABUSES,  
INCLUDING HUMAN TRAFFICKING AND  
DOMESTIC VIOLENCE.

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# OUR IMPACT

## CLIENT ADVOCACY

### BY THE NUMBERS

670  
540  
452  
290  
278  
183  
70

individuals & their families received legal assistance

refugees received access to health care services, which are often denied or unavailable in their home countries

victims of domestic violence and their families received intensive case management

survivors found hope & healing through counseling

women & children fled abusive relationships against incredible odds and sought safety at Mosaic House

children received children's advocacy services

trafficked persons found freedom at Mosaic

# OUR IMPACT

## COMMUNITY EDUCATION

### BY THE NUMBERS

607579  
104606  
5556  
1189  
24

individuals reached through anti-trafficking outreach & radio broadcast

outreach materials distributed across North Texas

students & their families received life skills training and education on substance abuse prevention

professionals trained on the issue of human trafficking

# of North Texas Coalition Against Human Trafficking meetings held last year

IN 2015, WE REACHED MORE THAN **SIX HUNDRED THOUSAND** INDIVIDUALS THROUGH COMMUNITY OUTREACH AND EDUCATION.



A light gray world map serves as the background. Numerous green circles of varying sizes are placed across the map to represent client locations. There is a high concentration of dots in East and Central Africa, with several large dots. Other significant clusters are found in Southeast Asia, the Middle East, and South America. Smaller dots are scattered across Europe, Asia, and Australia.

## OUR CLIENTS COME FROM ALL OVER THE WORLD

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In 2015, we served more than 7,000 individuals & families fleeing from violence. We reached survivors from 53 countries, invested in lasting partnerships, and helped more people become self-sufficient than ever before.

our team

# BOARD OF DIRECTORS

## RON F. COOK

*Chairman of the Board*

Director of Quality Control, American Airlines

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*Treasurer of the Board*

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Regional Director, Wells Fargo Asset Management

## LINDI LIGHT

Physical Therapist, Epic Pediatrics

## LAUREN KAYE

Local Marketing Manager, Revision Skincare

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President, The Weathersby Group, Inc.

## CATHERINE LANGLOIS

Attorney, Emium Lighting, LLC

## CAROLYN S. MULVEY

Attorney, Sowell & Company

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*Vice-Chair of the Board*

Professional Staffing Field Consultant, Express Employment Professionals

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*Secretary of the Board*

Realtor, Rogers Healy & Associates

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Veterinarian, Stonebriar Veterinary Centre

## REKHA YALAMANCHILI

Business Development Officer, The Vant Group

## SUSAN MULLER

Philanthropist

## TRACIE A. JAY

Area Director of Nurses & Case Management, Novel Home Health

## KAREN FLEIG

Marketing Consultant, Flagship Marketing

## ROBIN OLIVEROS

Marketing Director, Bella Furniture

## MELISSA GREEN

Senior Vice President, Metrostat Clinical Lab & Diagnostic Services

## BOBBY MUKUNDAN

Managing Director, JP Morgan Chase & Co.

*our team*

## ADVISORY BOARD

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President, Embrey Family Foundation

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Executive Director, Vickery Meadow Youth  
Development Foundation

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Therapist, Texas Health Resources

SARAH LOSINGER

Chair, McCune Foundation

HIND EL JARRAH, PH.D.

Co-founder, Texas Muslim Women's Foundation

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Journalist, WWGC INC.

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Philanthropist

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VP of Finance, Worth Investment Group, LLC

VAISHALI BHATIA, JD

Counsel, HollyFrontier Corporation

LANA NOVAK BYRNE

Director of Operations, Sisters of Our Lady of Charities

ANTHONY NGUYEN, D.O.

Geriatric Medicine, Baylor Medical Center at Garland

*our team*

# LEADERSHIP



**DR. WALTER NGUYEN**  
Executive Director



**BILL BERNSTEIN**  
Deputy Director



**MIRJANA OMERAGIC**  
Director of Refugee & Multicultural  
Family Violence Services



**SULAN CHANG**  
Assistant Director of Family Violence  
& Human Trafficking Services



**LE TA**  
Development Director



**VISHTI MAHARAJ**  
Finance Manager



**KIM-CUONG THAN**  
Multicultural Youth Substance Abuse  
Prevention Program Director



**MEIJKEN WESTENSKOW**  
Legal Program Director



**JYOTI JOHN**  
Shelter Director



**CLAUDIA OSPINA**  
Counseling Program Director



**KRISTEN RUHNKE**  
Human Trafficking Outreach Coordinator



*our supporters*

## NORTH TEXAS GIVING DAY

On September 18, 2014, thousands of North Texans came together to raise millions of dollars for the nonprofit organizations that are changing lives in our community. Gifts of \$25 or more were amplified thanks to the Communities Foundation of Texas.



### BY THE NUMBERS

ONE

day of giving in North Texas

35

# of people that came together  
to provide a safe haven for survivors

\$2,265

dollars raised in 24 hours

## WOMEN IN WINE



On Thursday, November 13<sup>th</sup>, we empowered women by celebrating female winemakers from Arrowood, Cambria, & Matanzas Creek Winery. Joined by a Jackson Family Wines educator, guests sipped on various wines paired with six courses. Special thanks to Neiman Marcus Willow Bend and The Minyard Family for making this event possible!

**MORE THAN \$1,400 WAS RAISED IN TWO HOURS**

*Neiman Marcus*



our supporters

# 6<sup>TH</sup> ANNUAL GALA

We hosted our 6<sup>th</sup> Annual Gala on October 16<sup>th</sup> in the heart of Dallas. We honored filmmaker and anti-trafficking activist, Libby Spears, with the 2015 Champion of Humans Rights Award. Hundreds of our closest supporters made it a night we will never forget.

## BY THE NUMBERS

280

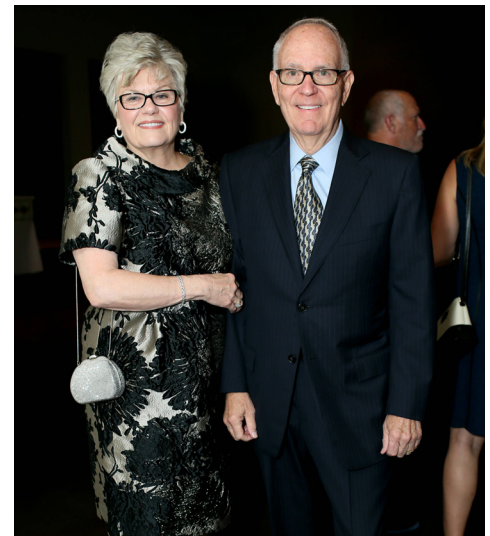
# of attendees that came together  
to celebrate the resiliency of  
survivors of human rights abuses

65

# of new donors

\$98,827

dollars raised from our most  
successful gala yet





*our supporters*

# NOTABLE SUPPORTERS



**5** VOLUNTEERS CONTRIBUTED  
**3** OVER **9,000** SERVICE  
**2** HOURS, RESULTING IN  
**6** MORE THAN **175,000**  
IN-KIND DOLLARS

# OUR FINANCIALS

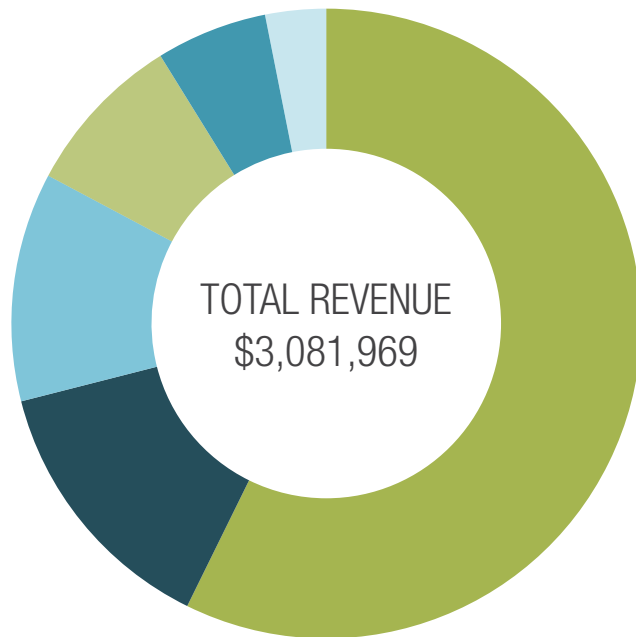
TOTAL REVENUE \$3,081,969

GOVERNMENT GRANTS	\$1,772,686	57%
CONTRIBUTIONS	\$ 425,343	14%
UNITED WAY	\$ 363,751	12%
FREEDOM NETWORK*	\$ 259,794	8%
IN-KIND GIFTS	\$ 176,576	6%
SPECIAL EVENTS	\$ 96,587	3%
OTHER**	\$ -12,767	

*\*Mosaic is the fiscal agent for The Freedom Network*

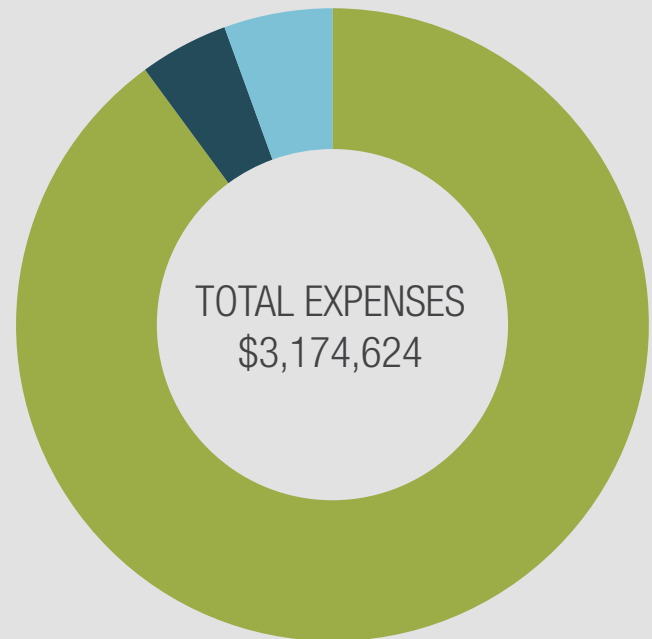
*\*\*In FY 15, Mosaic sold its prior shelter at a loss*

## TOTAL REVENUE



TOTAL REVENUE  
\$3,081,969

## TOTAL EXPENSES



TOTAL EXPENSES  
\$3,174,624

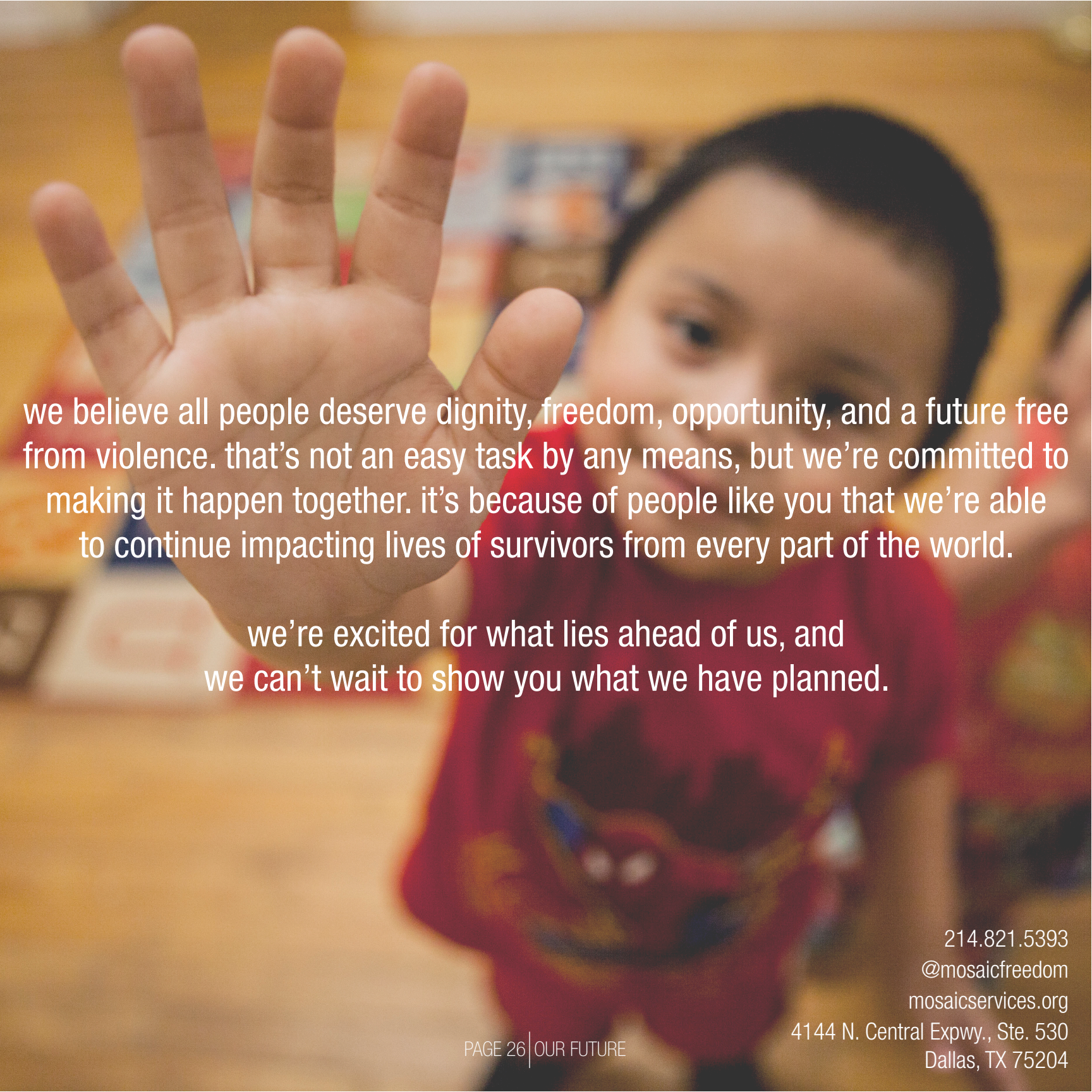
TOTAL EXPENSES \$3,174,624

PROGRAM SERVICES	\$2,854,328	90%
MANAGEMENT & GENERAL	\$ 175,956	6%
FUNDRAISING	\$ 144,340	4%

*Due to the timing of grant funding, some expenses from FY 15 are reimbursed in FY 16*

**90** CENTS OF EVERY DOLLAR SPENT IN 2015  
WENT DIRECTLY TO PROGRAM SERVICES.





we believe all people deserve dignity, freedom, opportunity, and a future free from violence. that's not an easy task by any means, but we're committed to making it happen together. it's because of people like you that we're able to continue impacting lives of survivors from every part of the world.

we're excited for what lies ahead of us, and  
we can't wait to show you what we have planned.