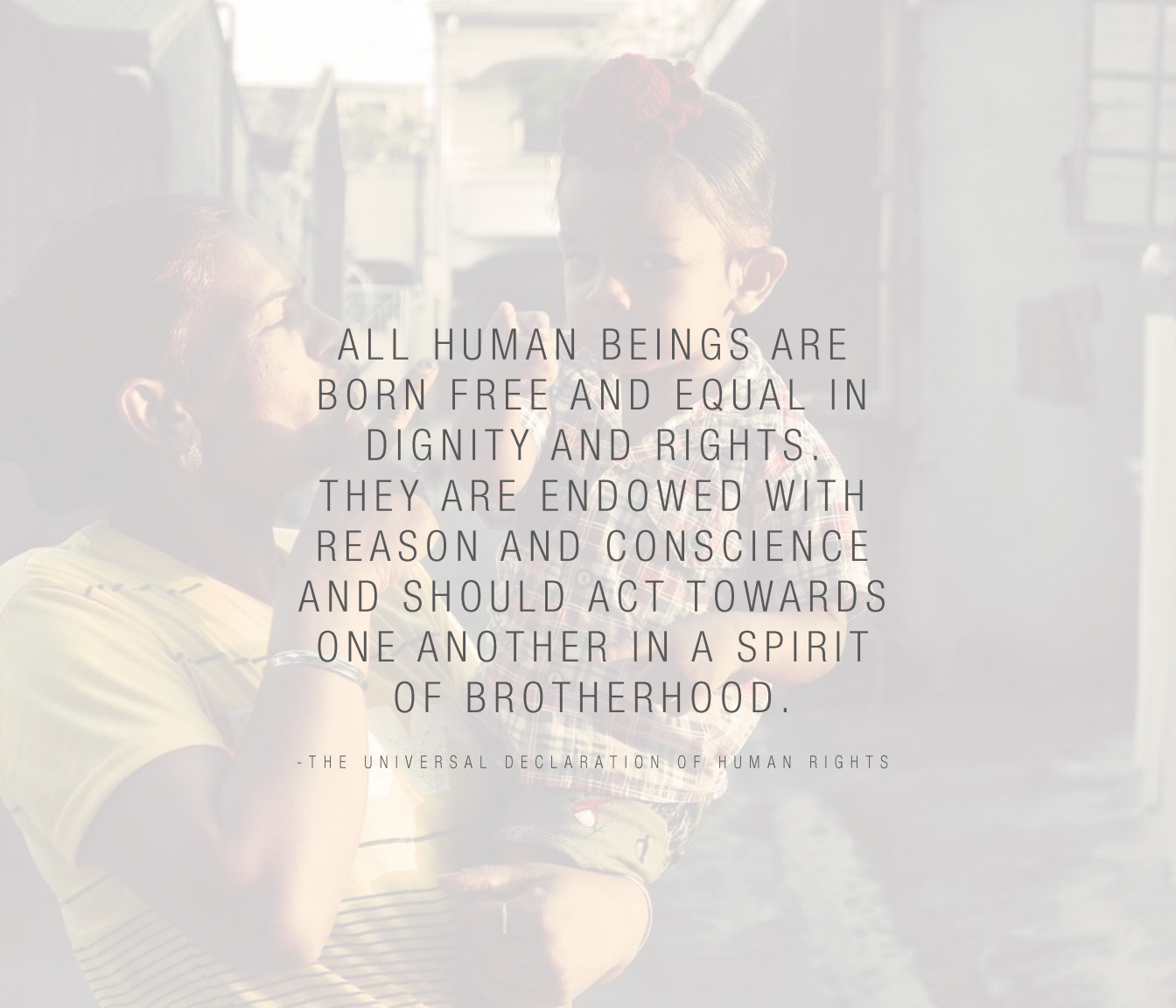


# 2013

ANNUAL REPORT



MOSAIC  
FAMILY SERVICES



ALL HUMAN BEINGS ARE  
BORN FREE AND EQUAL IN  
DIGNITY AND RIGHTS.  
THEY ARE ENDOWED WITH  
REASON AND CONSCIENCE  
AND SHOULD ACT TOWARDS  
ONE ANOTHER IN A SPIRIT  
OF BROTHERHOOD.

- THE UNIVERSAL DECLARATION OF HUMAN RIGHTS

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# HIGHLIGHTS

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- In 2013, Mosaic celebrated **20 years of helping survivors of human rights abuses build new lives** of hope and freedom.
- Mosaic is the **only agency in North Texas with the multilingual staff and comprehensive services** needed to reach refugee and immigrant victims.
- Mosaic reaches **more than 15,000 individuals each year** through direct services and outreach.
- Mosaic is the only organization in North Texas providing **free legal assistance in both immigration and family law**.
- Mosaic was a co-founder of the North Texas Anti-Trafficking Task Force and is the **official partner agency of law enforcement in the local fight against human trafficking**.

# OPENING REMARKS



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2013 WAS A YEAR OF  
REFLECTING ON ALL  
WE HAVE  
ACCOMPLISHED IN THE  
PAST TWO DECADES,  
AS OUR TEAM HAS  
HELPED THOUSANDS  
OF REFUGEES AND  
IMMIGRANT  
SURVIVORS OF ABUSE  
BUILD NEW LIVES.

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In 2013, Mosaic Family Services celebrated 20 years of changing lives in North Texas. This was a year of reflecting on all we have accomplished in the past two decades, as our team has helped thousands of refugees access the services they needed to build new lives full of hope and immigrant survivors of abuse rebuild their lives free of violence. It was also a year of looking forward at the amazing things to come.

Our board, staff and volunteers have worked diligently to assist those in crisis to find hope for a brighter future. Individuals who benefitted from our services are testimonies to the determination and courage of the human spirit. We would not, however, have been able to deliver on their hopes without the generous support of our faithful donors and supporters. On behalf of those we served, we want to thank you for your kindness and hope to count on your continued support in 2014.

Please take a few minutes to read this report and feel free to share it with friends and family. The report can also be downloaded from our website at [www.mosaicervices.org](http://www.mosaicervices.org).

Warm regards,

A handwritten signature in black ink, which appears to read "Walter Hinguen". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

# BOARD OF DIRECTORS

## EXECUTIVE DIRECTOR

Walter H. Nguyen, Ph.D.

## EXECUTIVE BOARD

Ron F. Cook, Chairman

Ron Cook was elected as Mosaic's Board Chair in 2012 after many years of support, including a term as Board Vice Chair. With his amicable leadership style and dedication to Mosaic's vision, Ron regularly finds ways big and small to connect people and resources to Mosaic.

Angela Lee, Vice-Chairman

Angela Lee, AlA, joined Mosaic's Board of Directors after hearing a client's testimony at the 2010 Champion of Human Rights Luncheon. She has brought her creativity and her passion for Mosaic's mission to her work as the luncheon's co-chair for two consecutive years.

Bradley A. Parks, Treasurer

Bradley Parks works as the Vice President of Due Diligence with Regency Centers Corporation. He brings his many years of expertise in finance to his service as Board Treasurer. As a member of Mosaic's Finance Committee, he also reviews the agency's annual budget and audited financial statements.

Vaishali Bhatia, Secretary

Vaishali Bhatia, JD, was drawn to Mosaic due to her own longstanding interest in justice and human rights. When not volunteering in the community, Vaishali is an attorney with HollyFrontiers Corporation.

Anthony Nguyen, D.O., Immediate Past Chairman

Dr. Anthony Nguyen, D.O., has served on the Mosaic Board of Directors for over 10 years, including two terms as Board Chair. A former refugee from Vietnam, Anthony is deeply committed to helping survivors of human rights abuses rebuild their lives.

## BOARD

Cindy J. Young  
Rian A. Koduvath  
Audrey Stein  
Sean Perryman  
Moises Rios  
Sylvia Gutierrez, DVM  
Sana Gebarin  
Alexis Collard

## ADVISORY BOARD

Sarah Losinger  
Lauren Embrey  
Grace McDermott  
Martha Stowe  
Charles Y Park  
Patricia Lyons  
Hind Jarrah, Ph.D.  
Patti Allard-Gould, Ph.D.  
Susan Moye  
Lori Wadding  
Angie Marshall  
Rafael Anchia  
Dilshad Deyani  
Sue De Mille Minyard

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MOSAIC IS A SAFE HAVEN FOR  
SURVIVORS OF HUMAN RIGHTS ABUSES,  
INCLUDING HUMAN TRAFFICKING AND  
DOMESTIC VIOLENCE.

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# WHO WE ARE



## OUR TEAM

Mosaic was founded in 1993 by Dr. Walter Nguyen, a former refugee who escaped an oppressive regime in Vietnam in 1982 and has dedicated the past 20 years to helping survivors of human rights abuses build new lives. Our staff comes from around the world, speaks 25 languages, and represents dozens of cultures and every major faith. Our work together is a celebration of diversity every day.

## OUR CLIENTS

Like our staff, the women, men, and children we serve come from all over the world. Some of them arrived in the United States fleeing brutal war & persecution, others seeking to build better lives for their children and themselves. All have had their freedom threatened, whether by war, modern-day slavery, or violence in their own homes. They are testimonies to the courage and resilience of the human spirit.

## OUR SUPPORTERS

Our volunteers and donors believe in the idea that freedom is a human right. They stand up for that idea every day by giving of their time and resources to ensure that survivors of human rights abuses in our community have opportunities they need to build new lives of freedom and hope. Our supporters truly make everything we do possible.

## OUR VISION

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We are dedicated to serving survivors of human rights abuses from around the world and within our community. We create access to opportunities for our clients, empowering them toward independence. We hope to equip future leaders with the skills to impact their own diverse communities for a stronger, more vibrant North Texas.



# WHAT WE DO

Mosaic is a safe haven for survivors of human rights abuses. With your support, we create access to opportunities for survivors, empowering them toward independence. Mosaic is the only agency in North Texas with the multicultural staff and comprehensive services to reach refugee and immigrant survivors of abuse. At Mosaic, survivors' needs are all met in one safe place: they receive free shelter, legal representation, counseling and support services in more than 25 languages.

we support, educate, and empower  
the individuals and families of  
the multicultural communities we serve.

# WHAT WE DO



## CLIENT ADVOCACY

Bilingual client advocates work with recently arrived refugees, survivors of family violence, and survivors of human trafficking to identify their needs and access vital services and resources within the community, functioning as interpreters and advocates. Mosaic staff is fluent in over 25 languages, enabling them to serve as a cultural bridge. Client advocacy gives survivors the tools they need to become self-sufficient.

*This year, our client advocacy programs changed the lives of*

655

refugees

423

survivors of domestic violence

75

survivors of human trafficking

# WHAT WE DO



## SHELTER

Mosaic House is our shelter for women and children who have survived family violence or human trafficking. Residents receive the basic necessities including food, clothing, hygiene items, and medical care, while building the tools needed to be healthy and independent through on-site ESL classes, job and life skills training, counseling, and parenting courses. Children at the shelter receive help with school enrollment, immunizations, life skills, health care, tutoring and more.

*Mosaic House was home to 270 women & children fleeing violence this year.*

“Mosaic feels like home, and not like a shelter. I like it here because of the diversity and because it helps me understand that I’m not alone. I can always get help from Mosaic.”



# WHAT WE DO



## LEGAL REPRESENTATION

Survivors come to Mosaic with legal needs encompassing both immigration and family law. They may need protective orders to keep them safe from their abusers, as well as representation for divorce, custody, and child support matters. Our attorneys help them with all of this, as well as immigration applications including U visas, T visas, and VAWA self-petitions. Our legal team partners with local law schools, firms, and pro bono attorneys to amplify our impact in the North Texas community and help more survivors access justice.

**375** clients received legal representation

“ Don't be afraid to ask for help. Know your rights and know what you deserve. ”

# WHAT WE DO



“When I came to Mosaic, I was sure things would never get better, and I hated life. After enough time being here, and with how great the staff has been, I feel empowered and want to empower others.”



## COUNSELING

Bilingual counselors utilize the Multicultural Counseling Model as well as play and art therapy to assist refugees, immigrants, and survivors of family violence and human trafficking in overcoming trauma and improving their emotional well-being.

In 2013, **365** people found hope and healing through our counseling program.

# WHAT WE DO



## COLLABORATION & COMMUNITY EDUCATION

In addition to providing direct services to survivors, our team conducts outreach to build healthier, stronger families and communities and help stop human rights abuses in North Texas and beyond.

Mosaic's model of comprehensive, culturally sensitive services is nationally recognized. Our participation as an active member of local, regional, and national coalitions, task forces, and networks helps us build strong partnerships and inform policies intended to fight violence against women and human trafficking.

In 2013, our Multicultural Youth Substance Abuse Prevention Program provided information & education on substance abuse prevention to **252** students from culturally diverse populations in Dallas County.

Our HIV Early Intervention Program reached out to **286** people from multicultural communities in North Texas to connect them with the information and resources they need.

Our Human Trafficking Outreach Program provided education on human trafficking to more than **10,000** community members, including more than **2,900** law enforcement officers & social service providers identified as the most likely to encounter victims of human trafficking.

# EVENTS

Launched in 2009, Mosaic's Champion of Human Rights Luncheon is an annual fundraising event that honors an individual for his or her extraordinary work bringing awareness to human rights abuses within the Dallas community. This year, 300 guests joined us at the Adolphus Hotel in downtown Dallas to honor **Judge Roberto Cañas**, of Dallas County Criminal Court No. 10. He has diligently worked to improve the legal system's response to domestic violence for many years and ensure justice for survivors.

We had a memorable afternoon listening to Abi Ferrin tell her story, hearing from a client personally impacted by Mosaic, and honoring Judge Roberto Cañas as this year's Champion of Human Rights. Guests enjoyed international cuisine, a cultural dance performance, and bid on exciting auction items..

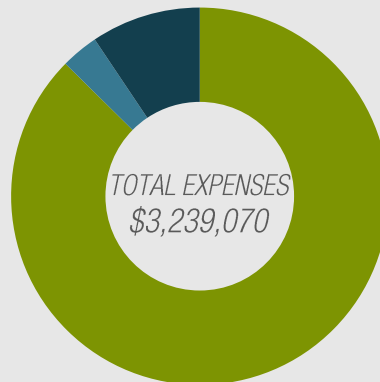
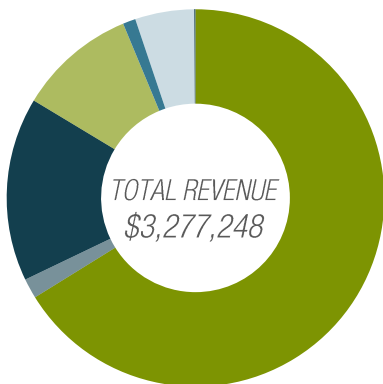
The luncheon benefits our work with survivors of domestic violence and human trafficking and makes it possible for us to continue advancing our vision of combating human rights abuses in the Dallas community. We are so grateful for the support we receive at this event each year.



# FINANCIALS

TOTAL REVENUE \$3,277,248

GOVERNMENT GRANTS	\$2,168,407	66%
CONTRIBUTIONS	\$516,179	16%
UNITED WAY	\$331,153	10%
IN-KIND GIFTS	\$165,483	5%
EVENTS	\$35,758	1%
OTHER REVENUE	\$4,264	<1%



TOTAL EXPENSES \$3,239,070

PROGRAM SERVICES	\$2,830,619	87%
MANAGEMENT & GENERAL	\$304,249	10%
FUNDRAISING	\$104,202	3%

**87 cents of every dollar we spent in 2013 went directly to program services.**



# FINANCIALS

## STATEMENT OF FINANCIAL POSITION SEPTEMBER 30, 2013

ASSETS		LIABILITIES AND NET ASSETS	
Current Assets		Current Liabilities	
Cash & Cash Equivalents-Unrestricted	\$335,679	Accounts Payable and Accrued Expenses	<u>\$96,009</u>
Cash & Cash Equivalents-Temporarily Restricted	-	Total Current Liabilities	<u>\$96,009</u>
Grants Receivable	<u>193,362</u>		
Total Current Assets	529,041		
Fixed Assets- Net of Accumulated Depreciation		Net Assets	
	\$316,052	Unrestricted	\$749,084
Other Assets		Temporarily Restricted	-
Endowment Assets	\$ 37,755	Permanently Restricted	<u>161,322</u>
Certificate of Deposit	101,295	Total Net Assets	<u>910,406</u>
Stocks and Bonds	3,517		
Mutual Funds	<u>18,755</u>		
Total Endowment Assets	<u>161,322</u>		
Total Other Assets	<u>161,322</u>		
TOTAL ASSETS	<u>\$1,006,415</u>	TOTAL LIABILITIES AND NET ASSETS	<u>\$1,006,415</u>

# CONTACT US

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FOR MORE INFORMATION,

**website:** [www.mosaicservices.org](http://www.mosaicservices.org)

**facebook:** [www.facebook.com/mosaicfamilyservices](http://www.facebook.com/mosaicfamilyservices)

**twitter:** @mosaicfreedom

**instagram:** @mosaicfreedom

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