

A large, light blue wireframe globe is centered on the page, showing the continents of North and South America. It serves as a background for the title text.

**2011
Annual
Report**

Dear friends,

Mosaic Family Services marked its 18th anniversary in 2011. This was a year full of challenges and opportunities that have never ceased to amaze me. I am proud to report that approximately 3,000 individuals have received direct services and 18,000 have benefited from education and outreach services by Mosaic.

Our board, staff and volunteers have worked diligently to assist those in crisis to find hope for a brighter future. Individuals who benefitted from our services are testimonies to the determination and courage of the human spirit.

We would not, however, have been able to deliver on their hopes without the generous support of our faithful donors and supporters. On behalf of those we served, we want to thank you for your kindness and hope to count on your continued support in 2012.

Please take a few minutes to read this report and feel free to share it with friends and family. The report can also be downloaded from our website at www.mosaicservices.org.

Warm regards,



Walter H. Nguyen, Ph.D.
Executive Director



Board of Directors

Executive Director

Walter H. Nguyen, Ph.D.

Executive Board

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Anthony Nguyen, D. O.

Vice-Chairman

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Multicultural Family Violence Program

The Multicultural Family Violence Program provides culturally competent and comprehensive case management that assists victims in crisis by connecting them to resources such as shelter, counseling, and legal services.

Demographics



Mosaic assisted 450 survivors of family violence and reached over 10,000 with information about family violence and our services for victims.



Teresa's Story

Teresa came from Brazil to the United States on a tourist visa to visit family. During her visit she met and fell in love with an American man. This quickly led to marriage and Teresa's pregnancy.

Teresa's husband began abusing her during her pregnancy, and the violence only escalated throughout their marriage. On one occasion, he even attempted to kill their infant son. He frequently threatened to kill her and further threatened that, if she tried to leave, she would lose custody and be deported since she could not speak English.

After a particularly violent incident in which he slammed Teresa's face into a door, she called the police and was referred to Mosaic Family Services. Teresa and her son were placed at Mosaic's shelter, assigned a case manager, and met with one of Mosaic's attorneys.

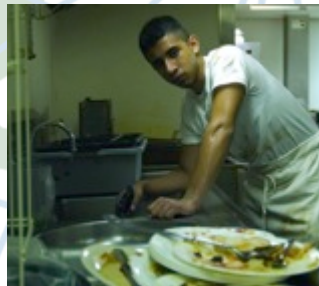
Mosaic was able to obtain a trained Portuguese interpreter who worked closely with Teresa, and one of Mosaic's attorneys in filing for a protective order, divorce, child custody, and a VAWA self petition immigration application. Through three contested court hearings, and many preparation sessions, Mosaic worked with same Portuguese interpreter who was able to use her language skills and training to provide Teresa with an opportunity to share her story and defend her rights. Teresa now has full custody of her son, has moved out of Mosaic's shelter, and looks forward to starting a violence-free life together with her son.

Services for Victims of Human Trafficking

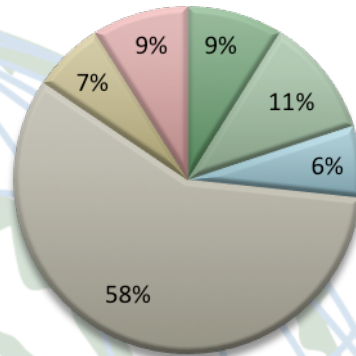
The Services for Victims of Trafficking Program provide assistance to trafficking victims including social services, interpretation and translation services, employment assistance, and housing. Staff was intensely involved with advocacy and case management services, allowing victims to find and maintain safety while awaiting and assisting in the investigation of their traffickers.

In July 2011, Mosaic received a grant to conduct human trafficking outreach and build awareness across North Texas.

Mosaic served 45 survivors of human trafficking and educated over 3,000 community members about human trafficking.



Demographics



Nishi's Story

"Nishi" was in her teens when she left her home in South India to provide domestic labor for a large extended family in the Middle East. When the family moved to the United States, they brought Nishi with them on a work visa. Nishi often worked 16 to 18 hour days cooking, cleaning, and taking care of the family's five young children. She slept on the floor of the children's room, getting up throughout the night to take care of the youngest of the children.

Throughout her time with them, the adults of the family were extremely physically and psychologically abusive to Nishi, sexually harassing her and threatening to kill her if she spoke to anyone or disobeyed. Nishi often begged the family to send her back to her home in India. They refused, claiming that she owed them money in spite of the fact that she was paid less than \$200 a month.

After one particularly terrifying occasion in which one of the family members threatened her with a gun, Nishi fled the house. A neighbor who had noticed Nishi helped her to call the police. The police referred her to Mosaic. When she arrived at Mosaic House, Nishi was still paralyzed by fear. She was quickly assigned a case manager who was also from South India. Her case manager helped ease some of her fears and assisted her in accessing services. She was referred to meet with Mosaic's attorneys, who explained her legal rights and options and helped Nishi to file for a T-Visa. Her case manager also helped her to access medical services, enroll in an ESL class, and receive other resources.

She now has a job and her own apartment. She still calls her case manager periodically to check in and express her gratitude for Mosaic's help.

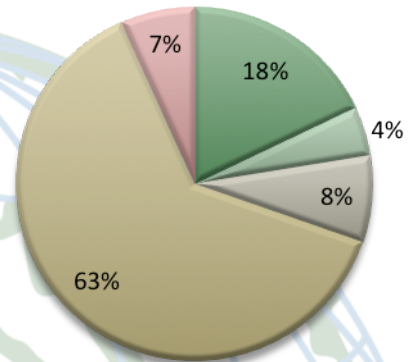
Mosaic House

Mosaic House is our shelter for immigrant women and children who have survived family violence or human trafficking. Mosaic House provides housing, food, clothing, and other basic supplies for women and children. Residents stay for an average of three months.

Demographics



**Mosaic House served
178 women and
children.**

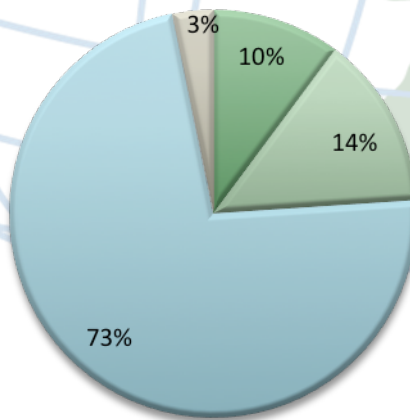
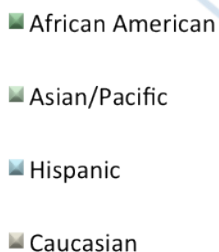


Multicultural Legal Services

The Multicultural Legal Services Program at Mosaic Family Services assists victims of violent crimes by providing legal representation in family and immigration law. Our legal representation is focused on enabling victims of violent crimes to stabilize their families and live lives free from violence. In that context, we provide family law assistance to victims of domestic violence in divorce, child custody, child support, and protective orders.

Additionally, since United States federal law provides immigration remedies to immigrant victims of violence, for those clients who qualify, we provide immigration assistance in crime victim applications. Specifically, we represent our clients with VAWA (Violence Against Women Act) Self-Petitions, U Visa Nonimmigrant Petitions (for certified victims of violent crimes), and T Visa Nonimmigrant Petitions (for victims of human trafficking).

Demographics

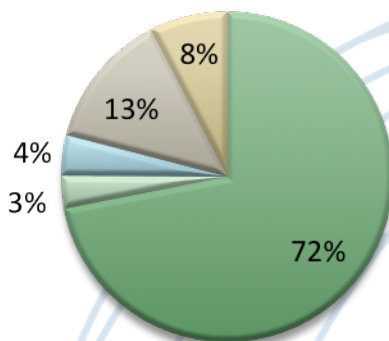


**Mosaic's legal department
provided family and
immigration law assistance
to 929 individuals.**

Refugee and Immigrant Counseling

Demographics

- Hispanic/Latino
- Asian/Pacific Islander
- Caucasian
- African American
- Other



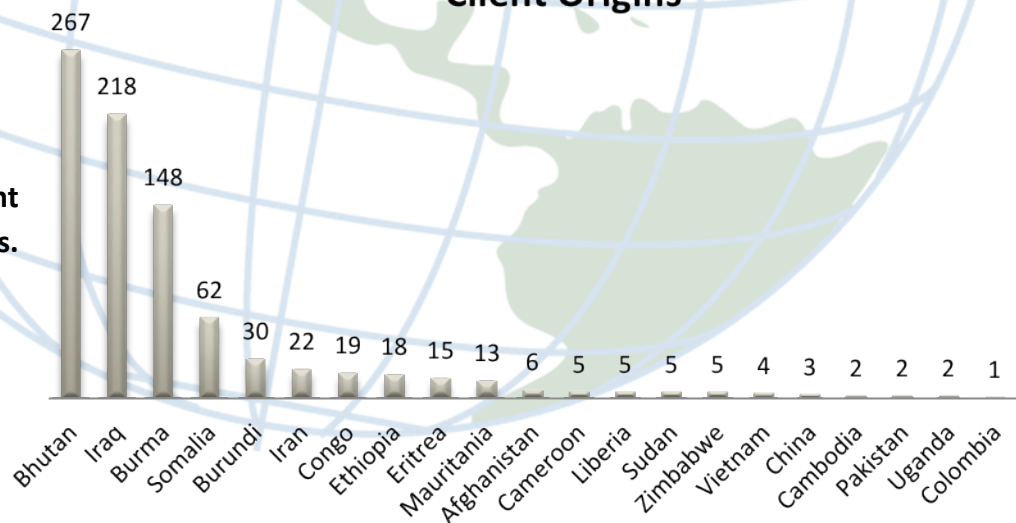
Refugee and Immigrant Counseling served 253 clients.

Refugee Health Case Management

This program assists refugees, asylees and victims of human trafficking, who experience medical problems, psychological adjustment difficulties, and/or mental health issues. Case managers connect clients to health and emergency services, and assistance with cultural adjustment for healthy families, crisis intervention, outreach, as well as short-term

Client Origins

Refugee Health Case Management served 852 clients.



Multicultural Youth Substance Abuse Prevention

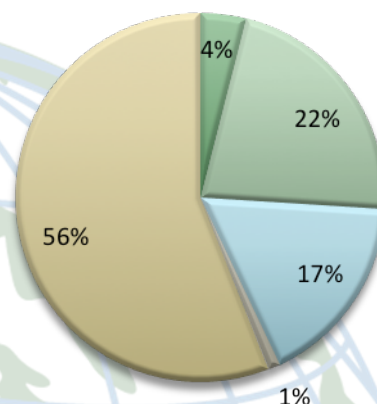
Multicultural Youth Substance Abuse Prevention (MYSAP) provides information and education on substance abuse prevention to the culturally diverse populations of Dallas County through a variety of presentations and classes provided to both youth and their parents. MYSAP also provides presentations to groups of students or parents to educate them on the harms of drug use and, for adults, how to encourage drug-free lifestyles in their children.



271 students received drug prevention training.
Over 2,200 youth and adults attended tobacco presentations and drug free activities.

Demographics

■ Asian ■ African American
■ Caucasian ■ Mixed
■ Hispanic



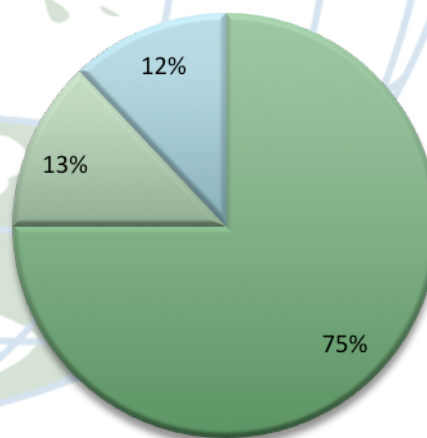
HIV/AIDS Early Intervention

The HIV/AIDS Early Intervention (HEI) works with HIV infected individuals identified as having a problem with or history of substance abuse and the friends and family of those individuals. In addition to case management and counseling, Mosaic's HEI hosts educational meetings to increase awareness of HIV medication, HIV and heart disease, medication adherence, and other relevant issues.

HEI served over 75 individuals and educated over 2,400 people in the community.

Demographics

■ African American ■ Caucasian ■ Hispanic



Statement of Financial Position

MOSAIC FAMILY SERVICES, INC.
STATEMENTS OF FINANCIAL POSITION
September 30, 2011 and 2010

		<u>2011</u>	<u>2010</u>
ASSETS			
Current Assets			
Cash and Cash Equivalents - Unrestricted		\$ 307,272	\$ 162,340
Cash and Cash Equivalents - Temporarily Restricted		-	42,877
Grants Receivable		<u>167,164</u>	<u>197,598</u>
Total Current Assets		<u>474,436</u>	<u>402,815</u>
 Fixed Assets - Net of Accumulated Depreciation	 364987	 350,272	 358,043
Other Assets			
Endowment Assets			
Cash and Cash Equivalents		47,426	46,444
Certificate of Deposit		100,817	100,000
Stocks and Bonds		2,829	8,619
Mutual Funds		<u>12,661</u>	<u>12,736</u>
Total Endowment Assets		<u>163,733</u>	<u>167,799</u>
Total Other Assets		<u>163,733</u>	<u>167,799</u>
 TOTAL ASSETS		 <u>\$ 988,441</u>	 <u>\$ 928,657</u>
 LIABILITIES AND NET ASSETS			
Current Liabilities			
Accounts Payable and Accrued Expenses		\$ <u>112,000</u>	\$ <u>88,488</u>
Total Current Liabilities		<u>112,000</u>	<u>88,488</u>
 Net Assets			
Unrestricted		712,708	629,493
Temporarily Restricted		-	42,877
Permanently Restricted		<u>163,733</u>	<u>167,799</u>
Total Net Assets		<u>876,441</u>	<u>840,169</u>
 TOTAL LIABILITIES AND NET ASSETS		 <u>\$ 988,441</u>	 <u>\$ 928,657</u>

The accompanying notes are an integral part of these financial statements.

Statement of Financial Activities

MOSAIC FAMILY SERVICES, INC.
STATEMENT OF ACTIVITIES
For the Year Ended September 30, 2011

	UNRESTRICTED	TEMPORARILY RESTRICTED	PERMANENTLY RESTRICTED	TOTAL
REVENUE AND PUBLIC SERVICE				
Government Grants	\$ -	\$ 1,924,399	\$ -	\$ 1,924,399
Other Grants	-	319,325	-	319,325
Contributions & Other Income	371,619	-	-	371,619
Special Events (Net of Expenses)	5,250	-	-	5,250
Interest & Dividends	1,226	-	817	2,043
Unrealized Gain (Loss) on Investments	-	-	(2,782)	(2,782)
In-Kind Contributions	139,817	-	-	139,817
	<u>517,912</u>	<u>2,243,724</u>	<u>(1,965)</u>	<u>2,759,671</u>
Net Assets Released From Restrictions	2,288,702	(2,286,601)	(2,101)	-
Total Revenue and Public Support	<u>2,806,614</u>	<u>(42,877)</u>	<u>(4,066)</u>	<u>2,759,671</u>
EXPENSES				
Program Services	2,387,140	-	-	2,387,140
Fund Development	56,871	-	-	56,871
General & Administrative	279,388	-	-	279,388
Total Expenses	<u>2,723,399</u>	<u>-</u>	<u>-</u>	<u>2,723,399</u>
CHANGE IN NET ASSETS	83,215	(42,877)	(4,066)	36,272
NET ASSETS AT BEGINNING OF YEAR	<u>629,493</u>	<u>42,877</u>	<u>167,799</u>	<u>840,169</u>
NET ASSETS AT END OF YEAR	<u>\$ 712,708</u>	<u>\$ -</u>	<u>\$ 163,733</u>	<u>\$ 876,441</u>

The accompanying notes are an integral part of these financial statements.