

TRAFFICKING CLIENT ADVOCACY

WHAT WE DO

The Services for Survivors of Trafficking program provides culturally sensitive comprehensive services including client advocacy, counseling, emergency shelter and legal assistance. Mosaic's client advocates complete a needs assessment with every client and provide unique support through every step of the healing process.

Our client advocacy services include:

- Crisis intervention
- Safety planning
- Interpretation/Translation
- Education on American culture
- Advocacy with local & federal law enforcement
- Legal advocacy
- Court & medical accompaniment
- Information & referrals
- Transportation
- Emotional support

WHO WE SUPPORT

In addition to the services listed, we assist survivors of human trafficking through education and community resources to increase self-sufficiency. Human trafficking is the recruitment, harboring, procurement or transporting of a person using force, fraud or coercion for slavery, debt bondage, involuntary servitude or forced commercial sex acts. Trafficking includes all aspects of forcing an individual to perform labor or other services. Due to Texas' economic stability, cultural diversity, major interstates and airports, large number of sexually oriented businesses and international border, the state has become a hub for human trafficking.

ELIGIBILITY

Our program serving persons who have been trafficked is available to all survivors, regardless of color, race, national origin, age, gender identity, immigration status, sexual orientation, religion and disability.

COST OF SERVICES

Mosaic provides assistance to all clients free of charge.

HOW TO GET HELP

If you need immediate assistance, contact 911 or call our 24-Hour Crisis Hotline at 214-823-1911. To find out if you qualify for our services, please contact:

Bill Bernstein
Deputy Director
214-821-5393 ext. 242
billb@mosaicsservices.org

Sulan Chang
Assistant Program Director
214-821-5393 ext. 258
sulanc@mosaicsservices.org

SURVIVOR STORY

Nishi was a teenager when she left India to take a job as a housekeeper. As soon as Nishi arrived in the United States, her employer treated her like a slave. She worked 16 to 18 hour days cooking, cleaning and caring for the family's three young children. She slept on the floor, was paid less than \$200 a month and was never allowed time off. The family was also abusive to Nishi, sexually harassing her and threatening to kill her if she spoke to anyone or disobeyed.

Nishi often begged to be sent back to her home in India. One day, one of the family members threatened her with a gun and Nishi fled the house. A neighbor helped her call the police and she was referred to Mosaic. Nishi was terrified when she arrived at Mosaic House, but shortly after her arrival, she was assigned a client advocate who was also from India. The client advocate helped Nishi access medical services and enroll in ESL classes, and connected her to other resources. The attorneys in Mosaic's Multicultural Legal Department explained to Nishi her legal rights and helped her file for a T-Visa. Since working with Mosaic, Nishi is employed and living self-sufficiently in her own apartment.

RECOGNIZE THE SIGNS

Someone may be a victim of human trafficking if they are...

- Paid little to nothing for their work or *not allowed to keep their wages*
- Not in possession of their own documents
- Under someone else's control
- Faced with serious barriers to changing employers
- Paying a debt to an employer that makes it impossible to leave
- Threatened with violence against family members
- Threatened with deportation
- Working excessively long or unusual hours
- Forced to live and work in the same location
- Forced into some unwanted sexual action

