

FAMILY VIOLENCE CLIENT ADVOCACY

WHAT WE DO

The Multicultural Family Violence program provides culturally sensitive and linguistically comprehensive services that include client advocacy, emergency shelter, counseling and legal assistance. Mosaic's client advocates complete a needs assessment with every client and provides unique support through every step of the healing process.

Our services include:

- Crisis intervention
- Safety planning
- Interpretation/Translation
- Education on American culture
- Emotional support
- Legal advocacy
- Court & medical accompaniment
- Information & referrals
- Transportation
- Community education

WHO WE SUPPORT

Family violence can include any abusive behavior inflicted by one member of a family, household or relationship to exert power and control over another. Abusive behavior can be physical, verbal emotional, psychological, sexual and/or financial. Family violence can affect anyone, but women and children within immigrant and refugee communities are extremely vulnerable to abuse. Many of our clients come from countries without any laws or enforcement against family violence. Due to cultural barriers and isolation, family violence in immigrant and refugee communities is often under reported and survivors are unaware of available resources.

ELIGIBILITY

The Family Violence Program serves all survivors of family violence, sexual assault, child and elderly abuse, dating violence and other violent crimes regardless of color, race, national origin, age, gender identity, immigration status, sexual orientation, religion and disability.

COST OF SERVICES

Mosaic provides assistance to all clients free of charge.

HOW TO GET HELP

If you need immediate assistance, contact 911 or call our 24-Hour Crisis Hotline at 214-823-4434. To find out if you qualify for our services, please contact:

Mirjana Omeragic
Program Director
214-821-5393 ext. 243
mirjanao@mosaicservices.org

Sulan Chang
Assistant Program Director
214-821-5393 ext. 258
sulanc@mosaicservices.org

SURVIVOR STORY

May was a college graduate with a good job and a strong support system of friends and family in China. When she married her husband, who was a U.S. Citizen, she made the difficult decision to leave everything behind and move to the United States. Immediately after her arrival in the U.S., May's husband began treating her very differently than before. He controlled every aspect of her life- from her finances to her ability to work and drive. He repeatedly told her that it was her duty as his wife to please and obey him, and on a daily basis, he would yell, insult, and curse at May.

When May decided to leave her abusive husband, her church pastor referred her to Mosaic. She was unemployed without any transportation or money and spoke very little English. With the help of her client advocate, May received shelter, counseling, financial assistance, education, interpretation and transportation services. In addition, Mosaic's client advocate connected her to a new church since she had to relocate to escape her abuser. The client advocate also helped May renew her passport and connected her to a private attorney in the community.

May attended English as a Second Language classes during her stay at Mosaic House to improve her language skills. Since moving out of the shelter, May is currently a full-time college student and plans to pursue a higher education to become an accountant.

RECOGNIZE THE SIGNS

Someone may be a victim of family violence if one member of their family, household or relationship is displaying the following behaviors against them:

- Jealously
- Control
- Minimizing & blaming
- Prohibiting work or education
- Insulting, yelling or humiliating
- Withholding money or financial information
- Threats of violence, deportation or removal of children
- Isolation from friends & family
- Hiding and/or destroying documents
- Sudden mood changes that result in abuse

